# BREAKING NEWS

April 2024

**eMARS 4.0 UPGRADE** 



# eMARS Upgrade and Associated Outage

eMARS will be offline and unavailable from April 12, 2024, at 12:00 am. EST., through April 15, 2024, 11:59 pm. EST., for the eMARS upgrade.

We understand this might be inconvenient, but it's necessary to ensure the upgrade goes smoothly.

During this time, employees are encouraged to use the new eMARS training environment to get used to the updated interface.

The eMARS application will be available again for use beginning on Tuesday April 16, 2024, at 6 am. EST.

Please note that this will impact Cash Deposits and Wire transfers sent from Treasury. Agencies should aim to submit wires before 11:00 am EST. on April 11, 2024, and deposits to Treasury before April 11, 2024, as well. If you have an immediate need, please contact the Department of Treasury to explore other options to remit payments during the outage.



### Logging into eMARS

#### PLEASE READ:

eMARS 4.0 will bring a new link and login method called Single Sign-On (SSO) using Active Directory (AD) authentication. This will allow users to access eMARS, eMARS Reporting, and FAS seamlessly. If you work in a COT managed agency, accessing the application will be smooth. However, agencies not managed by COT will need access to the COT domain. We've collaborated with COT to set up these accounts and will inform agency users directly. Agencies should coordinate with their designated security lead to ensure the necessary accounts are in place.

The new link to the application will be provided on Monday, April 15th to users, and will be available on the <u>Finance eMARS website</u>.

If you have any issues accessing the application, please reach out to the Customer Resource Center, <a href="mailto:Finance.CRCGroup@ky.gov">Finance.CRCGroup@ky.gov</a>.

# **Need Training**

eMARS training materials, such as manuals, handouts, and videos, are accessible in the eMARS 4.0 training application.

Users are encouraged to use this opportunity to become familiar with the new interface during the transition period. They can review the videos and other content, as well as explore the application to prepare themselves.

Customer Resource Center | Ph: (502) 564-9641 | Toll free: (877) 973-4357 | Finance.CRCGroup@ky.gov

## Check Writer Processing during Outage

With eMARS being unavailable we understand that there will be some impact on agency payments issued through the Check Writer process. Agencies with critical checkwriter processing needs during the outage should contact the Controller's Office ASAP.



# Open Solicitations during OUTAGE

During the eMARS 4.0 cutover, VSS will be periodically unavailable from April 12, 2024, at 12:00 am. EST., through April 15, 2024, 11:59 pm. EST. Agencies with any open solicitations set to close on those days are encouraged to extend the closing date to ensure that any ongoing bids are not affected. While we don't anticipate vendors having difficulty bidding during this time, we encourage the extension due to the upgrade. The Finance Cabinet will directly contact agencies with open solicitations to provide further guidance.



### eMARS Reporting Update

Report developers are urged to frequently review the MyCommunity developer's forum for updates on the corresponding upgrade to the Fiori 4.3 reporting environment. Daily checks ensure that report developers have access to the latest information regarding upgrades, bug fixes, feature enhancements, and any other relevant announcements related to the Fiori 4.3 reporting environment. This allows developers to stay ahead of the curve and be prepared for upcoming changes.





#### Grant Accountants

Reimbursement Output will run on Thursday, April 11, 2024, due to the eMARS outage for the upgrade on Friday, April 12, 2024.

Please be sure to enter 4/11/24 in your draw report the next week.

#### eMARS Database Users

# THE NEW DATABASES WILL BE AVAILABLE BEGINNING NEXT TUESDAY (4/16/2024) MORNING, AND YOU ARE ENCOURAGED TO UPDATE THE ODBC SETTING AT THAT TIME.

The eMARS 4 Production databases are being upgraded. Our current outage is planned to begin at 7 p.m. Thursday April 11th and last through Monday April 15th. This upgrade will directly affect your ability to access the eMARS 4 PRODUCTION data. In order to continue to get the information you or your system needs, the attachment included will walk you through the steps to update your database ODBC connections.

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(SERVER = DEDICATED)

(SERVICE_NAME = PROD4DW.WORLD)

)

)
```

If you need assistance to update your ODBC connection, please contact the COT Helpdesk or contact Anna Haydon at <u>Anna.Haydon@ky.gov</u>

